

KOSTAL Remote Access

Remote access for the PLENTICORE G3

With KOSTAL Remote Access, installers can quickly and securely access the user interface of the customer's PLENTICORE G3 inverter directly via the KOSTAL Solar Portal.

Technical requirements

Several requirements must be met to use Remote Access:

- Available for all PLENTICORE G3 / MP G3 inverters
- Latest inverter software version (from version 03.06.06.xxx)
- Installer with the corresponding role in the KOSTAL Solar Terminal (Installer)
- Remote access enabled on the device by the system operator
- Internet connection for the system
- Installer is registered as the system administrator for the customer system in the KOSTAL Solar Portal



Enabling Remote Access on the PLENTICORE G3 inverter (End customer)

1. On the inverter, open the menu Settings > Solar Portal.
2. Activate the Remote Access function. To do this, select the duration for the access.
3. External access to the inverter has been activated. It can take up to 15 minutes before the inverter is accessible to the installer in the Solar Portal.

Establishing a connection to the inverter via the KOSTAL Solar Portal (Installer)

1. In the KOSTAL Solar Terminal, the user must have the Installer / Assembly role to access the inverter.
2. Start the KOSTAL Solar Portal and log in. If you are not yet logged into the KOSTAL Solar Terminal, the login screen for the Terminal will appear first.
3. Find the customer's plant using its name in the plant overview and open it.
4. Select the menu Configuration > Devices.
5. Start the remote access for the inverter via the Remote Access icon.



6. The web server of the customer's inverter will open.
7. Log in to the inverter as an Installer.

Further information

Remote access allows for the reading of events and the analysis of errors. A software update cannot be performed on the inverter due to the file size.

Further information can be found as usual in the PLENTICORE G3 [operating manual](#).

